

Date \_\_\_\_\_

Citizenship \_\_\_\_\_

E-mail \_\_\_\_\_

Please fill out the questionnaire and mark or multiple answers. By completing this form you will contribute to further improvement of services offered by our administration.

**1. How did you learn about Prometheus Cave?**

- 1.1 Internet
- 1.2 Friends
- 1.3 Advertisement
- 1.4 Other \_\_\_\_\_

**2. Are you satisfied with the entire tour?**

- 2.1 It is really worth seeing!
- 2.2 I am satisfied!
- 2.3 Nothing special
- 2.4 It is a waste of time
- 2.5 Other \_\_\_\_\_

**3. How acceptable is the cost of the service?**

- 3.1 It is expensive. I regret spending money
- 3.2 It is not cheap, but this place is worth paying this price
- 3.3 The price corresponds to the service
- 3.4 The tour offers more than the price
- 3.5 Other \_\_\_\_\_

**4. Have you been to similar caves before? If yes, please tell us whether Prometheus Cave is better or not from the ones you have previously seen?**

- 4.1 No. It is my first visit to a cave
- 4.2 It is good by Georgian standards, but other caves are much better
- 4.3 It is the most impressive cave that I have seen so far
- 4.4 Other \_\_\_\_\_

**5. Did you like the lighting?**

- 5.1 Yes
- 5.2 It was not bad, but I prefer different colors
- 5.3 No, I didn't like it
- 5.4 Other \_\_\_\_\_

- 5.4 Other \_\_\_\_\_

**5. Did you like the music playing in the cave?**

- 5.1 Yes
- 5.2 It was not bad, but other type of music would be better
- 5.3 There was no music playing in the cave
- 5.4 Other \_\_\_\_\_

**6. Were you satisfied with the service provided by the guide?**

- 6.1 Yes, I am very satisfied
- 6.2 It was not bad
- 6.3 It could be better
- 6.4 It was bad
- 6.5 Other \_\_\_\_\_

**7. Did you contact us before the visit?**

- 7.1 No
- 7.2 Yes, by telephone
- 7.3 Yes, by Facebook
- 7.4 Yes, contacted the agency official website
- 7.5 Other \_\_\_\_\_

**8. If you contacted our administration before the visit, was the answer satisfactory?**

- 8.1 I didn't contact the administration
- 8.2 I checked the Facebook page and everything became clear
- 8.3 I checked the website and understood everything
- 8.4 I contacted but I didn't get a satisfactory answer
- 8.5 Other \_\_\_\_\_

**We thank you for your visit. Additional suggestions/recommendations:**

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